

# Getting Started with MOST

The starting point: How does MOST work?

## **MOST is a monitoring sensor device with four (4) built-in sensors:**

- 1) temperature sensor reading the temperature in Celsius or Fahrenheit
- 2) humidity sensor reading the relative humidity (RH) in %,
- 3) light detector measuring the amount of light in lux)
- 4) accelerometer, measuring shock values in Gs.

After activation of the device, the sensors will register readings on a set interval, according to the device settings.

Then, on an hourly basis (default setting), the device will attempt to connect to the GSM/2G network – with the goal to upload the data to your account via MOST's cloud servers.

If the device is able to get a connection and reach our back-end servers, it will start to upload the locally stored data to your account. Our back-end will then send a confirmation message to the device that data was uploaded. If this confirmation message is not received, the device will attempt to send the same data again (at the next connection event). This is done to ensure that we don't have any data losses caused by e.g. poor signals/connection.

**Note!** The device will always start to upload the oldest data of the readings registered after the last time of upload. If a device has many registered values, it may need several connection attempts before you can see all the data until the present moment.

When the device gets a connection, the location will be calculated based on the positions registered during this connection event. (**Note!** That it isn't as exact as the GPS based coordinates.)

**Remember** that the device will always take its sensors readings by the set interval independently - no matter if it gets a connection or not. Thus, if you cannot see the current data on your account, the device has not been able to get a stable connection yet to upload the data.

## Do I have to download/install any program?

In most cases no. The system uses the web browser of your computer as interface and doesn't require any further installation. We recommend that you use Google Chrome, Safari or Microsoft Edge web browsers.

## How do I activate the device?

When you are ready to initiate a new shipment, this is how you activate the device:

Simply start the device by pressing the MOST button on the top lid.

You will hear a click when the power switches on.

Observe the device during the following minutes until it shows, first, a green blinking light and then a green solid light. **The green solid light indicated that the device has activated successfully.**

Note that the green light on the device do *not automatically mean that the device has connected to the network* and will be visible online at your account at the same moment.

Normally, it can take up to an hour before the MOST device will turn active (status: yellow) on your account.

The time until it shows up as "ready to setup" (yellow) at the account depends on the GSM/2G connectivity.

As soon as the device gets a first contact with the GSM/2G network, the device will appear active (yellow) in your device list at your MOST account.

When the device shows a yellow icon on the account, it's time to do setup device.

Note! There is no way to shut off the device and the button can only be pressed once.

## What does the different colors emitted from the MOST device mean?

A green blinking light indicates that the device is starting up.

A green solid light indicates that the device is activated and fully functional.

A yellow light indicates that the device has a low battery.

A red light indicates that the device is faulty.

No light may indicates that there is something wrong with the device.

## When the device become active, how do I match it with a shipment?

When a device has changed status from inactive (grey) to active (yellow) you can start add additional information about this particular device via the section Set up Devices.

Navigate to Set Up Devices section, located at the left-hand side navigation bar, and choose the device you want to set up from the drop-down list.

Only active devices which have not yet been set up will be visible in this drop-down.

Complete the set up procedure to initiate the monitoring session.

### Can I change the upload frequency during an ongoing journey?

No this can't be changed by either an account user or admin. If you do have questions about this please contact your MOST Sales Agent or [support@most.tech](mailto:support@most.tech)

### Can I share a device to another MOST user at another account?

Yes - When setting up your device you can share this device to another MOST user by adding the username (email) of that account in the Share device field. When completing the setup, the device will also be visible on the account you shared it with.

If the email you shared with doesn't have a an account on MOST Services an email will be sent with a link to the device. This link can then be used to access a locked view of the device's details page.

If your device is already setup, go to the device's page and update the settings by pressing one of the pen icons.